Mercy EMS Education

Clinical Operations Team

Fine Tuning Our Practice

November 18, 2025





Cervical spinal stabilization

- **Good spinal stabilization can include towels, towel rolls, C-collar and even an aluminum splint if configured appropriately.**
- **The example show would not align the cervical spine and tape should never be used to hold it across the front of the neck/airway (this was not our service).**

Airport and Flight Team transports

- **When transporting flight teams – it is expected that one ground provider is in the back of the ambulance unless space is limited.**
- **An ePCR should be completed with details to fulfill the requirements for reason for transfer, emergent status, procedures involved, care provided by our personnel.**

Drug resistant strains of Candida are being found in patients in Mercy. This resistant fungus requires appropriate PPE. Please wear appropriate PPE with patients reporting fungal, MRSA, VRE, C-difficile infections.

- **Contact precautions include gloves and gown.**

Patients with nausea should not be administered Benadryl for nausea and should not a first line medication to consider for nausea.

- **Mercy EMS protocols do not have diphenhydramine / Benadryl for the treatment of nausea. Consider having the patient smell isopropyl alcohol swabs if they are allergic to Zofran / Compazine.**

EMS STRONG

Mercy

TRUVEN HEALTH ANALYTICS 15 TOP HEALTH SYSTEMS 2016