Translator

REFERENCE

FIRST CHOICE

- An in-person translator is always the preferable option
- Sometimes it isn't possible — or the complexity of the situation makes it not possible

FOREIGN LANGUAGE — PHONE APPS

- iPhone: the native Translate app is already available on iPhones
- Android: requires an app download — Google Translate
- Both apps allow a conversation: speak your questions and the listener gets a voice response from the phone

DEAF OR HARD OF HEARING

- An ASL translator is definitely the better option, but we may not have access in the field
- Knowing some basic words and the alphabet can definitely help communication

LOW-TECH FALLBACKS

- Whiteboard, if you have one on the truck or the patient has one
- Pen and paper — you can use the paper from the monitor

Take Home Message:

In-person translation is best; on scene, use the phone's Translate app for language and a whiteboard or monitor paper for deaf patients.